

Tourism Tune-Up

A one day workshop to jump start your customer service skills

Tuesday, March 21st

at the **Walter Clore Wine & Culinary Center**

Check In & Breakfast: 8-9am **Closing Social Hour:** 4-5pm

Keynote Speaker:

A black and white image of a handwritten signature that reads "Tom Douglas" with a small trademark symbol (TM) at the end.

HOSPITALITY: NOUN

1. THE FRIENDLY RECEPTION AND TREATMENT OF GUESTS OR STRANGERS

Plus...

3 panel tracks discussing:

- Boosting Your Business through Sales
- How to WOW! Under any Circumstance
- Using Technology to Build Customer Loyalty

Networking and Social time



Cost per person:

\$45/each

Group discount:

\$35/each

(5 or more employees)

Includes 2 panel seminars, keynote session, breakfast, lunch, and networking

Register online: www.theclorecenter.org